TSGlobal®
Conveyor & Polyurethane Specialists

TSG
Site Services

Nationwide On-Site Services

SPECIALISED CONVEYOR SUPPORT





▸ SUPPLY ▸ INSTALLATION ▸ INSPECTION & TESTING ▸ AUDITING ▸ MAINTENANCE
▸ REPAIRS & REFURBISHMENT ▸ SHUTDOWN SUPPORT ▸ TECHNICAL SUPPORT

Your Operation. Our Expertise.

Supporting conveyor operations nationwide, TS Global provides specialised on-site services designed to improve equipment reliability, maximise uptime and maintain safe, efficient performance.

Our qualified, OEM-trained technicians are available nationwide, 24/7, providing expert support when and where it is needed. From planned maintenance and shutdown support to emergency breakdown response, we deliver reliable, responsive solutions that help protect your equipment, minimise downtime and support continuous operation.

When you partner with TS Global, you gain the backing of a dedicated National Service Team committed to delivering expert advice, quality products and reliable service throughout the life of your conveyor system.

TSGlobal
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Why TS Global?

National Reach

- Strategically located service teams across Australia
- Responsive support where and when it's needed
- Consistent service standards nationwide

Technical Expertise

- Qualified and OEM-trained technicians
- Extensive conveyor and mechanical knowledge
- Safe, compliant execution across every on-site activity

Reliability Focus

- Engineered solutions that maximise conveyor performance
- Proactive inspections and maintenance strategies
- Lifecycle support to reduce downtime

Complete Conveyor Solutions

- Products, engineering and on-site services under one provider
- Installation, maintenance and shutdown support
- Technical advice backed by nationwide capability

PROVEN PERFORMANCE

QUALITY PRODUCTS

FLEXIBILITY IN DESIGN

ON-TIME DELIVERY

AUSTRALIAN OWNED



On-Site Services by State

SERVICES	NSW	QLD	WA
Belt Cleaner Installation and Maintenance	✓	✓	✓
Belt Plough Installation and Maintenance	✓	✓	✓
Spray Bar and Water Control Manifold (WCM) Installation and Maintenance	✓	✓	✓
Belt Tracker Installation and Maintenance	✓	✓	✓
Roller and Frame Installation and Maintenance	✓	✓	✓
Impact Bed Installation and Maintenance	✓	✓	✓
Soft Skirt Installation and Maintenance	✓	✓	✓
Hard Skirt Installation and Maintenance	✓	✓	✓
Custom-Engineered Skirt Box Installation and Maintenance	✓	✓	✓
Chute Liner Installation and Maintenance	✓	✓	✓
Belt Maintenance: Splicing, Repair, Replacement and Mapping	✓	✓	⊗
Screen Media Maintenance	✓	⊗	✓
Pulley Management	✓	✓	✓
Conveyor Audit	✓	✓	✓
Conveyor Inspection	✓	✓	✓
Conveyor Guard Audit	✓	✓	✓
Carry-Back Testing	✓	✓	✓
Mechanical Maintenance	✓	✓	✓
Backfill Labour (FTE)	✓	✓	✓

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Site Service Capabilities

With service teams based in Newcastle and the Hunter Valley NSW, Mackay QLD and Welshpool WA, TS Global is strategically positioned to support customers across Australia.

Our regional teams combine local knowledge with the resources and technical expertise of our National Service Team. This coordinated approach allows us to respond to varying site requirements and provide consistent service across multiple locations.

The following table outlines our current site service capabilities by state. Capabilities may vary between regions; however, our teams can work collaboratively to support specific project requirements. If the service you require is not listed or shown as available in your area, please contact us to discuss a tailored solution.





Belt Cleaner

INSTALLATION AND MAINTENANCE

Effective belt cleaning is essential for conveyor performance, workplace safety and environmental control.

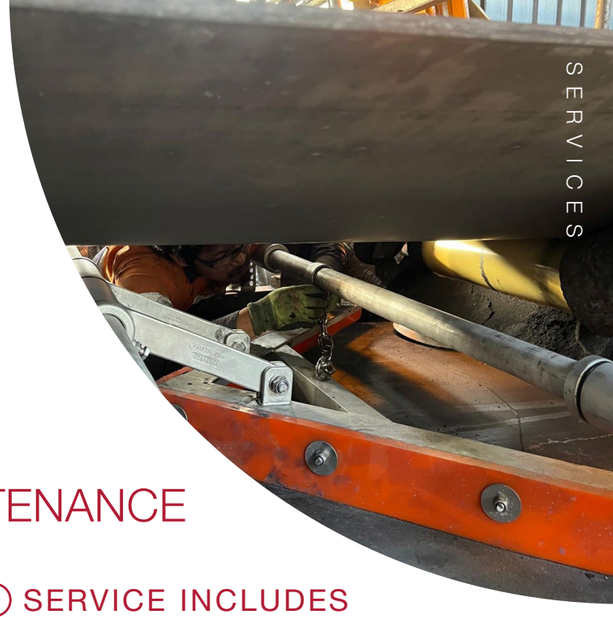
Our experienced technicians inspect, install, adjust and maintain belt cleaner systems to improve cleaning efficiency, reduce carry-back, minimise material spillage and maximise performance.

Regular servicing helps reduce wear on conveyor components, improve housekeeping standards and support more efficient conveyor operation.

SERVICE INCLUDES

- Inspection and adjustment of belt cleaner systems
- Belt cleaner installation and commissioning
- Belt cleaner maintenance services (including replacement of existing cleaner components)
- Belt cleaner performance assessments
- Site-based technical support





Belt Plough

INSTALLATION AND MAINTENANCE

Effective belt plough operation is essential for removing dislodged material from the return side of the conveyor and protecting downstream components.

Our experienced technicians inspect, install, adjust and maintain belt plough systems to ensure reliable operation.

Regular servicing helps reduce tracking issues, protect pulley lagging and support efficient conveyor performance.

SERVICE INCLUDES

- Inspection and adjustment of belt plough systems
- Belt plough installation and commissioning
- Replacement of worn plough blades and components
- Site-based technical support





Spray Bar and Water Control Manifold

INSTALLATION AND MAINTENANCE

Effective spray bar and water control manifold (WCM) systems play a critical role in improving conveyor cleaning performance, reducing carry-back, assisting with dust suppression and supporting safer conveyor operation.

Our experienced technicians inspect, install, adjust and maintain spray bar and WCM systems to maximise performance.

Regular servicing helps minimise material build-up, reduce spillage, limit wear on conveyor components and support reliable conveyor operation.

SERVICE INCLUDES

- Inspection and cleaning of spray nozzles and pipework
- Spray bar installation and maintenance services
- WCM installation and adjustment
- Leak detection and pressure system inspections
- Replacement of worn or damaged spray components
- Dust suppression system performance assessments
- Site-based technical support





Belt Tracker

INSTALLATION AND MAINTENANCE

Proper belt tracking is essential for reliable conveyor performance, helping to reduce spillage and minimise damage to conveyor belts and supporting structures.

Our experienced technicians provide installation, commissioning, inspection, adjustment and ongoing maintenance for conveyor belt tracking systems, including the Traksure Conveyor Belt Tracker Range.

Regular servicing helps maintain tracking performance, improve conveyor reliability and support efficient operation.

SERVICE INCLUDES

- Inspection and adjustment of belt tracking systems
- Belt tracker installation and commissioning
- Conveyor alignment and tracking assessments
- Troubleshooting of conveyor tracking issues
- Replacement of worn or damaged tracking components
- Site-based technical support





Roller and Frame
INSTALLATION AND MAINTENANCE

Well-maintained rollers and frames are essential for reliable conveyor performance, helping to support belt alignment, minimise component wear and maintain efficient material handling. TS Global provides installation, maintenance and replacement services to help keep conveyor systems operating effectively.

Our technicians provide installation, inspection, adjustment and ongoing maintenance for conveyor rollers and frames, identifying worn or damaged components before they impact conveyor performance. Regular servicing helps improve reliability and support efficient conveyor operation.

SERVICE INCLUDES

- Conveyor roller and frame inspection
- Conveyor roller and frame installation and replacement
- Site-based technical support





Impact Bed
INSTALLATION AND MAINTENANCE

Impact beds play a critical role in protecting conveyor belts and supporting reliable performance in high-impact load zones.

Our experienced technicians provide installation, inspection, adjustment and ongoing maintenance for impact bed systems to ensure they continue to perform effectively in demanding operating environments.

Regular servicing helps prolong the life of conveyor components and support reliable conveyor operation.

SERVICE INCLUDES

- Conveyor load zone assessments and belt support inspections
- Supply and installation of static and dynamic conveyor impact beds
- Replacement of worn impact bars and support frames
- Maintenance and adjustment of impact bed systems
- Site-based technical support





Soft Skirt

INSTALLATION AND MAINTENANCE

Effective conveyor sealing is essential for reducing material spillage, minimising dust emissions and maintaining efficient transfer point performance.

Our experienced technicians provide installation, inspection, adjustment and ongoing maintenance for soft skirt systems, helping to reduce premature wear and improve housekeeping at transfer points and along the conveyor system.

Regular servicing supports safer operation, minimises environmental impact and helps maintain reliable conveyor performance.

SERVICE INCLUDES

- Conveyor sealing inspections and maintenance services
- Installation of soft skirt clamping systems
- Replacement of worn or damaged skirting materials
- Site-based technical support





Hard Skirt

INSTALLATION AND MAINTENANCE

Effective conveyor sealing is essential for reducing material spillage, minimising dust emissions and maintaining efficient transfer point performance.

Our experienced technicians provide installation, inspection, adjustment and ongoing maintenance for hard skirt systems, helping to reduce premature wear and improve housekeeping at transfer points and along the conveyor system.

Regular servicing supports safer operation, minimises environmental impact and helps maintain reliable conveyor performance.

SERVICE INCLUDES

- Conveyor sealing inspections and maintenance services
- Installation of conveyor hard skirt systems
- Replacement of worn or damaged skirting materials
- Site-based technical support





Custom-Engineered Skirt Box

INSTALLATION AND MAINTENANCE

Every conveyor transfer point is different. TS Global designs, manufactures and installs custom-engineered skirt box systems tailored to the specific requirements of each application, delivering improved material containment and long-term conveyor performance.

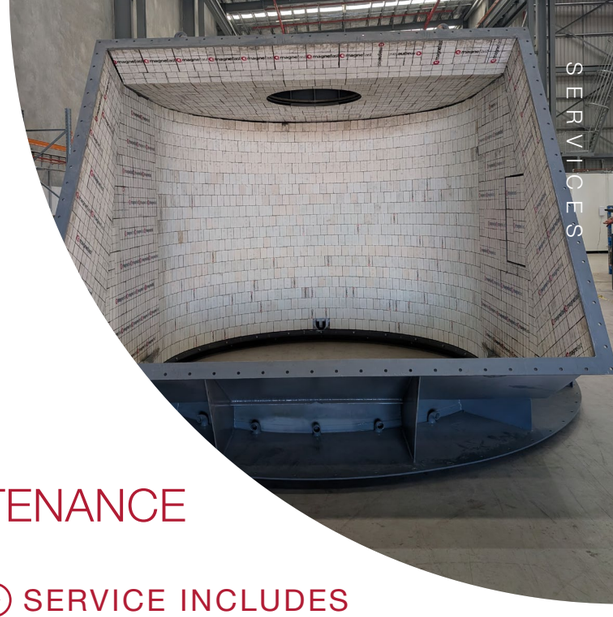
Our experienced engineers work closely with customers to develop skirt box solutions that are accurately matched to the conveyor and chute profile. Designed with serviceability, safety and durability in mind, each system helps reduce rework, minimise ongoing maintenance and improve housekeeping at transfer points.

Following installation, our experienced technicians provide inspection, adjustment and ongoing maintenance services to ensure skirt box systems continue to operate effectively as site conditions change.

SERVICE INCLUDES

- Conveyor skirt box inspections and maintenance services
- Site measurement, engineered concept development and manufacture of conveyor skirt box systems
- Installation of engineered conveyor skirt box systems
- Replacement of worn or damaged skirting materials
- Site-based technical support





Chute Liner

INSTALLATION AND MAINTENANCE

Effective chute liners are essential for protecting conveyor transfer points and material handling systems from excessive wear and impact damage. Properly maintained liner systems help improve chute performance, support material flow and extend the service life of critical conveyor components.

Our experienced technicians inspect, install, adjust and maintain chute liner systems to ensure reliable performance in demanding operating environments.

Regular servicing helps minimise premature damage and reduce unplanned downtime.

SERVICE INCLUDES

- Inspection and monitoring of chute liner condition
- Installation of chute liner and wear protection systems
- Replacement of worn or damaged chute liners
- Site-based technical support





Conveyor Belt Maintenance

SPLICING, REPAIR, REPLACEMENT & MAPPING

Regular conveyor belt inspections and condition monitoring are essential for identifying wear, damage and operational risks before they impact performance. Maintaining belt condition helps improve conveyor reliability, minimise material loss and extend belt service life.

Our experienced technicians can carry out detailed condition assessments and belt mapping to identify maintenance requirements before failure occurs. We then repair, splice and replace conveyor belts, as required.

Regular servicing helps maximise conveyor belt efficiency, improve reliability and support efficient conveyor operation.

SERVICE INCLUDES

- Conveyor belt inspections and condition assessments
- Belt thickness testing and wear mapping services
- Conveyor belt replacement projects including belt supply
- Hot and cold vulcanised splicing services
- Conveyor belt repairs and spot repairs
- Pulley lagging, tracking correction and alignment checks
- Site-based technical support





Screen Media

MAINTENANCE

Effective screen media maintenance is essential for maximising screening performance, reducing maintenance interruptions and supporting reliable plant operation. Regular inspections and planned maintenance help identify wear early and maintain consistent screening performance in demanding operating environments.

Our experienced technicians carry out screen media inspections, shutdown support, tensioning, repairs and replacement works, helping optimise maintenance planning and extend the service life of screening equipment.

Regular servicing helps improve screen reliability, reduce operational risk, support preventative maintenance strategies and maximise long-term asset performance.

SERVICE INCLUDES

- Screen media inspections and condition audits
- Rail inspections and wear assessments
- Failure analysis and root cause investigations
- Full and partial deck change-outs
- Bolt-in and Huck-bolt rail replacement
- Screen media tensioning and adjustment services
- Preventative maintenance recommendations
- Site-based technical support





Pulley Management

Effective pulley management is essential for maintaining conveyor reliability, supporting safe operation and maximising the service life of critical conveyor components. Planned maintenance and proactive asset management help identify issues early and reduce the risk of unexpected failures.

Our experienced technicians provide pulley inspection, replacement, auditing, overhaul, inventory management and site support services across mining, bulk materials handling and heavy industry, helping optimise conveyor performance throughout the pulley lifecycle.

Proactive pulley management supports planned shutdowns, improves conveyor performance and helps maximise pulley service life.

SERVICE INCLUDES

- Conveyor pulley audits
- Conveyor pulley replacement services using the TS Global Pulley Lifting Beam
- Bearing inspection and replacement services
- Off-site overhaul services
- Inventory management
- Coupling alignment





Conveyor Audit

TS Global's conveyor audit services provide a comprehensive assessment of conveyor condition, compliance and overall system performance, helping identify opportunities to improve reliability, safety and maintenance planning.

Our experienced technicians conduct detailed conveyor audits tailored to your operation, assessing conveyor condition, installed components, guarding and overall system performance. Each audit includes practical recommendations to help improve safety, reliability, operational efficiency and achieve compliance.

Regular auditing supports proactive maintenance, reduces operational risk and helps maximise conveyor performance throughout the life of your equipment.

SERVICE INCLUDES

- Conveyor safety and operational risk assessments
- Transfer point and material flow reviews
- Carry-back, spillage and dust control assessments
- Conveyor guarding and access reviews
- Reliability and maintenance strategy assessments
- Conveyor performance improvement recommendations
- Detailed audit reporting and operational review support





Conveyor Inspection

TS Global's conveyor inspection services provide a comprehensive assessment of conveyor condition, helping identify component wear, mechanical issues, alignment problems and maintenance risks before they impact reliability or production performance.

Our experienced technicians inspect critical conveyor components including belts, rollers, pulleys, cleaners, trackers, skirting, transfer points, guarding and associated mechanical equipment. Detailed findings and practical recommendations help support maintenance planning and improve conveyor performance.

Regular conveyor inspections help improve site operations, support conveyor reliability, reduce operational risk and maximise long-term asset performance.

SERVICE INCLUDES

- Conveyor system condition inspections
- Identification of wear, damage and alignment issues
- Maintenance reporting and repair recommendations
- Site-based technical support





Conveyor Guard Audit

TS Global's conveyor guard audit services provide a comprehensive assessment of conveyor guarding systems, helping identify safety risks, guarding deficiencies and areas requiring repair or replacement to support compliance with AS 4024.

Our experienced technicians conduct practical, site-based inspections of conveyor guards, access points, rotating equipment, nip points and surrounding work areas to assess guarding condition, suitability and overall safety performance. Following each audit, a detailed report is provided outlining non-compliant areas and practical recommendations to help achieve compliance.

Regular conveyor guard audits help protect personnel, reduce exposure to moving equipment and support safer conveyor operation.

SERVICE INCLUDES

- Conveyor safety and compliance reporting to AS 4024
- Conveyor guarding inspections and condition assessments
- Site measurement, engineered concept development, manufacture and installation of conveyor guarding
- Site-based technical support





Belt Cleaner Carry-Back Testing

TS Global's belt cleaner carry-back testing service provides accurate, data-driven measurement of belt cleaning performance, helping quantify carry-back and identify opportunities to improve conveyor efficiency, housekeeping and maintenance planning.

Our experienced technicians use proprietary testing equipment to capture real-time performance data, establishing a baseline for existing belt cleaning systems. This information can be used to develop targeted maintenance strategies or support investment decisions for belt cleaner upgrades.

Regular carry-back testing helps improve site operations, support conveyor reliability, reduce operational risk and optimise long-term asset performance.

SERVICE INCLUDES

- On-site belt cleaner carry-back testing
- Real-time performance data capture using proprietary testing equipment
- Measurement and quantification of carry-back
- Baseline performance assessment of existing belt cleaning systems
- Identification of cleaning performance improvement opportunities
- Maintenance and belt cleaner upgrade recommendations





Mechanical Maintenance

TS Global's mechanical maintenance services help keep conveyor systems and plant equipment operating safely, reliably and efficiently. Planned maintenance and timely repairs support equipment performance and help maximise the service life of critical assets.

Our experienced technicians carry out a wide range of mechanical maintenance activities including roller replacement, screening panel replacement, structural repairs, gearbox and motor replacement, coupling alignment and other site-based mechanical services.

Regular mechanical maintenance helps improve equipment reliability, support planned maintenance strategies and maximise long-term asset performance.

SERVICE INCLUDES

- Routine mechanical inspections and preventative maintenance
- Conveyor and plant equipment maintenance services
- Mechanical repairs and component replacement
- Off-site workshops for overhaul and breakdown maintenance
- Site-based technical support







Backfill Labour (FTE)

TS Global's backfill labour services provide experienced site personnel to support mining and industrial operations during shutdowns, planned maintenance, roster gaps, annual leave and peak workload periods.

Our experienced personnel integrate seamlessly into existing maintenance and operational teams, providing reliable support for short-term coverage, shutdowns or ongoing workforce requirements across conveyor and plant maintenance activities.

Backfill labour services help maintain operational continuity, improve workforce flexibility and support efficient maintenance operations.

SERVICE INCLUDES

- Site-based labour support for maintenance activities
- Shutdown and planned maintenance workforce support
- Short-term and ongoing labour coverage services



SUPPORTING THE
Full Conveyor Lifecycle



From routine inspections and condition monitoring through to maintenance, repairs, upgrades and component replacement, TS Global provides practical support across every stage of the conveyor lifecycle.

YOUR PARTNER IN PERFORMANCE



TS Global Innovation

TS Global Guarantee

TS Global Product Support

TSGlobal®

Conveyor & Polyurethane Specialists

TSG Site Services

SMC Screening Media & Composites

APM Poly Products

MCE Conveyor Pulleys & Equipment

Redi REPAIR

TSG Site Services

RKM INTERNATIONAL ROLLER COMPANY

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